

New Kennel Procedures

1. We will wear a mask and require that you bring and wear your own mask while we are checking in or out. After business is done we welcome conversation without a mask while keeping a good social distance.
**** IF WE HAVE TO FURNISH A MASK FOR YOU A \$5. FEE WILL BE ADDED TO YOUR TOTAL BILL FOR EACH MASK PROVIDED.****
2. For a tour of the kennels, you will be shown around the property and inside the kennel while practicing social distancing. This will be the only time for anyone other than staff to enter the kennel at this time.
3. Checking in procedure:
 - a. If more than one person is in your vehicle we ask that only one person handle all transactions. All others please stay inside the vehicle.
 - b. Upon arrival step out of the vehicle with your pet's vaccination records (this is for first time customers and those needing to give me updated records). We will then check you in.
 - c. IF I am waiting on another customer, please wait until they leave before getting out of your vehicle.
4. Next I will ask you to get the pet's medications and food.
*** DO NOT bring food in individual zip lock bags for each meal anymore.
*** Have food in a Tupperware like container or the bag it came in. This is easier and quicker to disinfect.
5. Then it will be time to get your pet out of the vehicle. Have the pet in a crate (cat, small dogs), on a leash or harness. Be sure the dog's collar is tight and it will not slip to collar when I handle them. Pets are no longer allowed to jump out of the vehicle and wander the property before going in the kennel.
6. Checking out:
 - a. I will check you out first by receiving your payment (check, cash or Paypal). Paypal must be received before arriving because some people get no signal at this location.

- b. I will bring your food and medications out.
- c. Lastly, I will go get your pet(s) and bring them to you.

These measures are done to try to insure my health, yours as well as your pet's.

I'm a retired high school teacher so there may be a pop quiz on this when you get here! You know I'm joking....maybe?!

I greatly appreciate your business and your cooperation.